



IBIX Surface Technologies, LLC, 2075 Lake Avenue SE, Largo, FL 33771

Manufacturer Europe:

IBIX S.r.l., Via La Viola 2, 48022 Santa Maria in Fabriago (RA) Italy

CONVENTIONAL WARRANTY TERM: 1 YEAR

Conventional Warranty automatically starts after the purchase/invoice date of the IBIX Blast Systems. Only valid for all IBIX Series manufactured after January 1, 2012 compliant to ASME # 41,780 The scope of the warranty is outlined below.

1. Object

IBIX warrants flaws in the assembly or in components which can compromise the correct functioning of the machine in normal conditional use.

2. Timeline

IBIX warrants flaws which occur within the first year of warranty period (term) after the date of invoice.

The consumer shall lose the initial rights resulting from this warranty when he/she does not report the fault within 2 weeks after delivery of the unit from the detection of the manufacturer's fault.

3. Exemption

This conventional warranty is not valid for the following situations:

- Non-compliance of instructions and warnings posted in the manual concerning the use and maintenance supplied with the IBIX unit when purchased (if you didn't receive a manual with your purchase please call us immediately);
- Incorrect use and handling of the machine;
- Negligent and careless use;
- Rental Program
- Use of abrasives that are not approved and specified, and supplied by IBIX or one of its distributors.

Approved materials:

- IBIX GA 30/60, 60, 80, 120, and 200 mesh (GMA),
- IBIX Soda MXL (Armex),
- IBIX Calcium Carbonate Z5 and Z6 (IBIX)
- IBIX Glass 40/70 and 70/100 (SM),
- IBIX Walnut Shells 35/60 (ecoShell)

As well as IBIX Rust Inhibitor HoldTight 102 (HoldTight)

- If the IBIX unit is subjected to untreated compressed air (moist or oiled air);
- Any repairs and or replacements of non-original parts or alterations performed by non-qualified (authorized) IBIX dealers (IBIX srl) or mechanic;
- Use of non-original IBIX manufactured spare parts;
- Careless handling (example: dropping, falling or bumping);
- Normal wear and tear of the IBIX consumable product parts such as abrasive hose, nozzle holder, nozzles, rubber holder, 5 µm filter for pressure regulator, black knob of the pressure regulator, plastic cover and its base, plastic funnel, metering valve;
- Damage caused during transport (customer insurance required)
- Damage caused by acts of God, fire, accidents or any other cause not ascribable to assembly or components faults;
- If Unit is not paid in full.

4. Limitation of Liability of the Producer

IBIX declines all responsibility for any damage to people, things or animals as a consequence of non-observance (compliance) of all instructions and cautions (warnings) listed in the Instruction and Maintenance Booklet (manual) of IBIX Eco-Blasters.

5. Commitment to the repair of a flaw

If a manufactured flaw (see point 1) is proven and acknowledged within the warranty period of 1 year (12 months) of the time of purchase (invoice date), IBIX warrants the product.

If technical service of the IBIX Unit is required, any and all transport costs and labor charges are subject to the purchaser and not included in this warranty (see point 2 and 3).

For any services rendered to the IBIX Unit at customer location or IBIX location the customer is required to carry any and all charges, which are not subject under this warranty (see point 2 and 3).

If technical servicing of the IBIX Unit is requested by the purchaser (at his location) the IBIX personnel (mechanic) travelling expenses, food and accommodation are subject to charges and equally not included under this warranty.

All repairs or substitutions of IBIX components do not interrupt the lapse of this warranty term, which will last until the end of the first year (see point 2).

6. Territory coverage

This conventional warranty from the producer is valid in all countries which are approved for direct sales of IBIX Systems. (IBIX North America only warrants products sold in the USA).

7. Date of Maturity (Term)

At the end of this 1 year conventional warranty from the day of purchase, all repairs or replacement parts of IBIX Blast Components will be at buyer's expense.

8. How to register for this IBIX Warranty

Please fill in the coupon stub below, detach and send to your nearest distributor where the unit was purchased corresponding to the sales invoice.

IBIX WARRANTY COUPON

MODEL: IBIX _____ Serial No.: _____
 Date of Invoice _____ Number _____
 Customer _____
 Address _____
 Address _____
 Phone _____ Email _____

EXCLUSIVE VENDOR: USA, CANADA, MEXICO, CARRABEAN, PARTS OF SA AND AU



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727-322-4611
sales@ibixusa.com - www.IBIXUSA.com
Corporate Headquarters

RETURN POLICY

For questions on making a return, please contact your local distributor, sales agent, or *IBIX* North America at (727) 322-4611.

All equipment returns must fall within **30 days from date of shipment**, require a completed Return Material Authorization Form, Return Material Authorization (RMA) Number, and is **subject to a thirty percent (30%) restocking charge**.

Official Return & Credit policy, as outlined in *IBIX* North America Terms & Conditions:

Goods must be thoroughly examined prior to accepting delivery. Concealed damage due to transportation must be reported to the carrier within thirty-six (36) hours of delivery. Non-conforming merchandise or shortages must be reported to *IBIX* North America within three (3) days of delivery. In either case, do not discard any packaging material.

All returns require a Return Material Authorization (RMA) Number and RMA Form. These will be provided to you upon request. All returns are subject to a thirty percent (30%) restocking charge.

Goods returned (except pursuant to warranty) must be in the unopened, original packaging, in new condition and in saleable condition. Costs incurred to repair goods returned in unsaleable condition (except for warranty service) will be deducted before any credit is issued. Goods returned in unsaleable condition and beyond repair will not be credited.

All returns, except those pursuant to warranty, must be shipped freight prepaid.

The 30% restocking charge applicable to returns made outside of warranty will be waived if: 1) an offsetting order of equal or greater value has been placed, and 2) the product is returned in its unopened, original packaging, and the product is not custom produced or otherwise unsaleable.

If goods are not returned to *IBIX* North America within 30 days of invoice date, they will be considered purchased and will not be credited. When the restocking fee is waived due to an offsetting order being placed the goods to be returned must be received by *IBIX* North America within 30 days or they will be considered purchased and no credit will be given.